



Dear Patients,

We hope this letter finds you and your family in the best of health. We are pleased to announce that our practice has reopened. Whilst many things have changed, we want to reassure you that we remain committed to your safety. We have always maintained the highest standards of infection control.

We would like to inform you of changes we need to implement to reduce the risk to you, your families and to our staff.

- Attendance at the practice is STRICTLY by prior appointment ONLY - please note that if you are late unfortunately your appointment may have to be rescheduled.
- Please do not attend the practice if you or any member of your household is shielding or has symptoms of COVID 19. Please call the practice for further advice.
- Upon arrival the patient's temperature will be taken. Patients with temperatures above 37.8 C will be rescheduled. Please do not take any paracetamol prior to the appointment as this makes the readings inaccurate.
- Only the patient will be allowed in the practice (please contact us on 01606 47234 if you have any reasons why you need to attend with your child)
- Patients will be asked to clean their hands for 20 seconds upon entering and exiting the practice. Use the hand sanitiser provided.
- You must maintain social distancing whilst in the waiting areas.
- We will do our best to allow more time between patients to reduce any waiting times and the traffic of people in the practice.

We look forward to seeing you.

Best wishes,

Cedar House Orthodontics